



Hawaii—State Resource Guide

State Behavioral Health Agency

For more information about admission, care, treatment, release, and patient follow-up in public or private mental health and substance abuse treatment facilities, contact your State agency:

Department of Health
Adult Mental Health Division
1250 Punchbowl #256
Honolulu, HI 96813
Phone: 808-586-4686
Fax: 808-586-4745
E-mail: admin@amhd.org
Internet: <http://www.amhd.org>

Alcohol and Drug Abuse Division
Hawaii Department of Health
601 Kamokila Boulevard, Room 360
Kapolei, HI 96707
Phone: 808-692-7507
Internet: <http://www.hawaii.gov/health/substance-abuse>

State Protection and Advocacy Agency

Each State has a protection and advocacy agency that receives funding from the Federal Substance Abuse and Mental Health Services Administration (SAMHSA). Agencies are mandated to protect and advocate for the rights of people with mental illnesses and to investigate reports of abuse and neglect in facilities that care for or treat individuals with mental illnesses.

These facilities, which may be public or private, include hospitals, nursing homes, community facilities, board and care homes, homeless shelters, jails, and prisons. Agencies provide advocacy services or conduct investigations to address issues that arise during transportation or admission to such facilities, during residency in them, or within 90 days after discharge from them. Contact:

Hawaii Disability Rights Center
1132 Bishop Street, Suite 2102
Honolulu, HI 96813
Phone: 808-949-2922 (TDD)
Toll-free: 800-882-1057
Fax: 808-949-2928
E-mail: info@hawaiidisabilityrights.org
Internet: <http://www.hawaiidisabilityrights.org>

Family Support

The Center for Mental Health Services awards grants to statewide, family-run networks to provide support and information to families of children and adolescents with serious emotional, behavioral, or mental disorders. For more information, contact:

Hawaii Families As Allies
99-209 Moanalua Road, Suite 305
Aiea, HI 96701
Phone: 808-487-8785
Toll-free : 866-361-8825 (Warm line)
Fax: 808-487-0514
E-mail: hfaa@hfaa.net
Internet: <http://www.hfaa.net>

Centers for Medicare and Medicaid Services (CMS)

The Centers for Medicare and Medicaid Services, which are part of the U.S. Department of Health and Human Services, investigate some complaints about treatment facilities that receive Medicare and Medicaid funding. For further information at the national level, contact:

Centers for Medicare and Medicaid Services

7500 Security Boulevard
Baltimore, MD 21244-1850

Phone: 410-786-3000

Toll-free: 877-267-2323

TDD: 866-226-1819

E-mail: question@cms.gov

Internet: <http://www.CMS.gov>

You may also share your concerns with staff at the Centers for Medicare and Medicaid Services office in your area, which is Region 9. The regional office address and telephone numbers are:

San Francisco Regional Office

Centers for Medicare and Medicaid Services

90 – 7th Street, Room 5-300

San Francisco, CA 94103-6706

Phone: 415-744-3501

Fax: 415-744-3517

Internet:

<http://www.cms.gov/RegionalOffices/Downloads/SanFranciscoRegionalOffice.pdf>

Advocacy Organizations

Local chapters of Mental Health America (formerly the National Mental Health Association) have information about community services and engage in national and State level advocacy. For more information about the association, write or call:

Mental Health America of Hawaii

1124 Fort Street Mall, Suite 205

Honolulu, HI 96813

Phone: 808-521-1846

Fax: 808-533-6995

E-mail: info@mentalhealth-hi.org

Internet : <http://www.mentalhealth-hi.org>

The National Alliance on Mental Illness maintains a helpline for information on mental illnesses and referrals to local groups. The local self-help groups have support and advocacy components and offer education and information about community services for families and individuals. For information about the Alliance's affiliates and activities in your State, contact:

NAMI Hawaii

770 Kapiolani Boulevard, Suite 613

Honolulu, HI 96813-5212

Phone: 808-591-1297

Fax: 808-591-2058

E-mail: info@namihawaii.org

Internet : <http://www.namihawaii.org>

Statewide consumer organizations are run by and for consumers of mental health services and promote consumer empowerment. These organizations provide information about mental health and other support services at the State level and are active in addressing and advocating around mental health system issues. For information about consumer activities in your area, contact:

The Office of United Self-Help

277 Ohua Avenue

Honolulu, HI 96815

Phone: 808-931-6444

Toll-free: 866-866-HELP (4357)

E-mail: director@unitedselfhelp.org

Internet: <http://www.unitedselfhelp.org>

The National Mental Health Consumers' Self-Help Clearinghouse, funded partly by SAMHSA, promotes and helps to develop consumer-run self-help groups across the country. Technical assistance and materials are available on such topics as organizing groups, fundraising, leadership development, incorporating, public relations, advocacy, and networking. For more information, contact:

The National Mental Health Consumers' Self-Help Clearinghouse

1211 Chestnut Street, Suite 1207

Philadelphia, PA 19107

Phone: 215-751-1810

Toll-free: 800-553-4KEY (539)

Fax: 215-636-6312

E-mail: info@mhsselfhelp.org

Internet: <http://www.mhsselfhelp.org>

The National Empowerment Center is a Technical Assistance Center run by mental health consumers/survivors. The Center's mission is to carry a message of recovery, empowerment, hope and healing to people who have been diagnosed with mental illness. The Center provides information and referrals to consumer/survivor resources nationwide and offers technical assistance to individuals and groups involved in consumer empowerment activities. The Center distributes recovery-related publications and sponsors education and training activities. For information on consumer/survivor activities in your area, contact:

The National Empowerment Center
599 Canal Street
Lawrence, MA 01840
Phone: 978-685-1494
Toll-free: 800-769-3728
Fax: 978-681-6426
Internet: <http://www.power2u.org>

Other Sources of Information

There are many sources of information that you can tap. Your area mental health authority, which is generally a part of the local government, may be useful. Other branches of your city or county government also may be able to help. For example, the education office might have information about help for children, and the agency for the aging might know about services for senior citizens. In addition, your family physician or area hospital may be able to make referrals. For legal advice, contact your local bar association or go to <http://www.findlegalhelp.org>. Also, your local library and telephone yellow pages may have resource lists for sources of help in your community.

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